

# **FOR YOUR INFORMATION**

## **Guest Services at Boyne Mountain**

No matter how you choose to spend your time at Boyne Mountain, you can rest assured: we have all the amenities and services you need to make the most of your stay.

### **Services**

#### **BELL SERVICE, CONCIERGE & VALET**

Boyne Mountain bell, concierge, and valet staff are available upon request. The Concierge Desk is located in the Mountain Grand Lodge and Spa lobby. Call 231.549.7902 for additional information.

#### **CHILDCARE**

CHILDCARE SERVICES ARE SUSPENDED AT THIS TIME.

#### **SHIPPING & RECEIVING**

Packages and outgoing mail can be picked up and dropped off at the Mountain Grand Lodge and Spa Front Desk for USPS service Monday through Friday.

#### **SKI/SNOWBOARD VALET**

Complimentary ski and snowboard equipment valet is available to resort lodging guests. Valet is located on the north side of the Skier Services building.

#### **TESLA CHARGING STATION**

Charge it up! The resort has two **Tesla Charging Stations** that are complimentary to use during your stay. The charging stations are located at the entrance to the Mountain Grand Lodge and Spa.

COMING SOON: Two new charging stations at the Mountain Grand Lodge & Spa, and two new charging stations at Boynehof.

## Complimentary Activities

### **BONFIRES & S'MORES**

Gather around the fire and roast s'mores in the Courtyard on Friday and Saturday nights 5pm-9pm.

### **FAMILY MOVIES**

OUTDOOR MOVIES IN THE COURTYARD WILL BEGIN IN JANUARY, WE ARE NOT DOING INDOOR MOVIES AT THIS TIME.

Bring the family together for an evening movie. Movies are played on select nights in the Geneva Room of the Mountain Grand Lodge.

### **FISHING & FLY FISHING**

Complimentary pond fishing is available during the summer and fall. Complimentary fishing poles are available at Boyne Outfitters. Boyne Outfitters offers free casting lessons on weekends during the summer season. Private and guided fly fishing trips are also offered year-round.

### **FRITZ'S SNOW FORT**

OPERATIONS CURRENTLY SUSPENDED.

### **HIKING**

Boyne Mountain is an unspoiled outdoor paradise. We invite you to hike our 4,000 acres.

### **WAGON RIDES**

On Friday and Saturday evenings you can bundle up and settle in for an evening ride around the resort. Our wagon rides depart every 30 minutes from the circle drive in the village and the circle drive in front of the Mountain Grand Lodge and Spa, and they're free for all resort guests.

### **ICE SKATING**

A maintained ice rink is located outside Stein Eriksen's behind the Clock Tower Lodge and is open daily in the winter season, weather permitting. Complimentary figure and hockey skates are available in the chalet next to the rink on a first come, first serve basis.

## **FACILITIES**

### **AIRPORT**

Boyne Mountain is a pilot friendly, fly-in destination. For those with private planes, Boyne Mountain is your most convenient choice. We offer a 5,200-foot paved and lighted jet strip with instrument approach landing. No reservation, landing fees, or parking fees are required. Tie-down space, Jet A and 100LL fuel are available with advance request. Call 231.549.6076 for additional information. Pellston Regional Airport (42 miles) and Traverse City Cherry Capital Airport (63 miles) are both less than one-hour drives from the resort.

### **ARCADE**

The Avalanche Bay Arcade has over 50 games and the coolest titles! Arcade is located next to Avalanche Bay Indoor Waterpark, and waterpark admission is not required to enter and play.

### **ATM**

ATMs are located in the Mountain Grand Lodge & Spa lobby, Clock Tower Lodge lobby and Avalanche Bay Arcade.

### **BUSINESS CENTER**

Located on the lower level of the Mountain Grand Lodge and Spa, guests must sign-in at the Mountain Grand Lodge and Spa Front Desk. A complimentary computer with Internet access, printer, and telephone are available. Call 231.549.7907 for additional details.

### **FITNESS CENTERS**

The Clock Tower Lodge Fitness Center is available complimentary for resort lodging guest use. It is open daily from 10am-10pm. Mountain Grand Lodge and Spa lodging guests enjoy complimentary use of the Mountain Grand Lodge and Spa Fitness Center featuring flat screen televisions, circuit training, cardio machines, and weights. Resort guests not lodging at the Mountain Grand Lodge and Spa may purchase a Day Spa Pass to access the fitness center, indoor/outdoor pool, whirlpools, cedar saunas, steam rooms, fitness classes, and lounges. Call 231.549.7946 for additional information.

### **LAUNDRY FACILITIES**

Coin operated laundry facilities are located in the Mountain Villas complex and on the second and third floors of the Mountain Grand Lodge and Spa.

## **POOLS**

- Pool capacity has been reduced to 50 people in both the Clock Tower Lodge & Mountain Grand Lodge and Spa.
- The Clock Tower Lodge has an outdoor heated pool and hot tub available year-round for complimentary use by resort lodging guests.
- The Mountain Villa complex has a centrally located swimming pool available during the summer season for complimentary use by resort lodging guests.
- An indoor/outdoor heated pool is located at the Mountain Grand Lodge and Spa and is open year-round for guests lodging at the Mountain Grand Lodge and Spa. Resort guests not lodging at the Mountain Grand Lodge and Spa may access the pool with the purchase of a Day Spa Pass. Call 231.549.7946 for additional information.
- Children under 12 must be supervised by an adult. Lifeguards are not appointed at any Boyne Mountain pool area.
- No glass containers or outside food and beverage are allowed in the pool areas.
- Call 231.549.6000 for pool hours of operation.

## **THE SPA AT BOYNE MOUNTAIN**

A premier destination spa, named one of the "Best Spas" by Spa Magazine, The Spa at Boyne Mountain's impeccable facilities include 18 treatment rooms, relaxation lounges, cedar saunas, whirlpools, steam rooms, indoor/outdoor pool, state-of-the-art fitness and training facilities, and a full-service salon. Call 231.549.7946 for additional information.